



## COVERAGE

Navy Island architectural wood doors and frames are engineered and manufactured to exceed the most stringent industry standards. When installed and maintained according to the instructions contained in the Navy Island Care & Handling Guide, each door and frame is warranted to be free from any defects in craftsmanship and material which renders them unserviceable or unfit for the ordinary recommended use for durations indicated below.

SPEC SYMBOL	PRODUCT TYPE	RATING	INTERIOR DURATION	EXTERIOR DURATION
PC-5	Flush Door, Particle Core	Unrated, 20 Minute	Lifetime	Not Warranted
SCLC-5	Flush Door, Structural Composite Lumber Core	Unrated, 20 Minute	Lifetime	Not Warranted
ENVC-5	Flush Door, Agrifiber Core	Unrated, 20/45/60 Minute	Lifetime	Not Warranted
FD-5	Flush Door, Mineral Core	45/60/90 Minute	Lifetime	Not Warranted
STC-5	Flush Door, Composite Sound Core	Unrated, 20 Minute	Lifetime	Not Warranted
LL-5	Flush Door, Lead Lined Particle Core	Unrated, 20 Minute	Lifetime	Not Warranted
SRD-F	Stile & Rail Door	Unrated, 20/45/60/90 Minute	Lifetime	5 Year
SF	Door Frame, Lumber	Unrated, 20/45 Minute	5 Year	Not Warranted
VF	Door Frame, Veneer	60/90 Minute	5 Year	Not Warranted
SSL,SBL	Lite Frame, Lumber	Unrated, 20/45 Minute	5 Year	Not Warranted

This warranty does not cover any condition described in the "Tolerances" section if such door's condition lies within the defined acceptable tolerances. In addition, this warranty does not cover any condition defined within the "Exclusions" section.

## TOLERANCES

Stile, rail, and core shown-through (telegraphing shall not be considered a defect unless the face of the door varies from a true plane in excess of 1/100" in any three-inch span.

Warp shall not be considered a defect unless it exceeds ¼" in the plane of the door itself. For doors 1¾" or thicker, warp shall not exceed ¼" in doors 3'6" x 7'0" or smaller. Warp is any distortion in the door itself and does not refer to the relationship of the door to the frame, jamb, or adjacent doors. On installation of pairs and sets of doors, each door must come up against a fixed stop or be latched in place in a manner that would prevent warping. Placing a straight edge on the concave face and determining the maximum distance from straight edge to door face measures warp.

Tolerances for all applied moulding locations are +/- 1/8" references to all margins.

## EXCLUSION

**NAVY ISLAND CANNOT BE RESPONSIBLE FOR THE COST OF REMOVAL AND REINSTALLING THE PRODUCT. UNLESS SUCH DOORS AND/OR FRAMES HAVE BEEN HANDLED, HOUSED, FINISHED, INSTALLED AND MAINTAINED IN ACCORDANCE WITH ESTABLISHED BUILDING PRACTICES, NAVY ISLAND SHALL HAVE NO LIABILITY UNDER THIS WARRANTY. THE RECOMMENDATIONS SET FORTH HEREOF, AND NAVY ISLAND'S WRITTEN INSTALLATION RECOMMENDATIONS, HAVE BEEN SUBJECT ONLY TO NORMAL USE. FURTHERMORE, UNLESS THE PRODUCTS HAVE BEEN PREFINISHED BY NAVY ISLAND, NAVY ISLAND SHALL HAVE NO LIABILITY UNDER THIS WARRANTY FOR THE FINISH OF SUCH DOORS OR FRAMES. THIS WARRANTY DOES NOT APPLY IF THE DEFECT OR FAILURE OF THE WARRANTED PRODUCT TO CONFORM TO THE WARRANTY WAS CAUSED BY DAMAGE WHILE IN THE POSSESSION OF THE CONSUMER. NAVY ISLAND'S SOLE RESPONSIBILITY IS AS STATED IN THIS WARRANTY, AND NAVY ISLAND IS NOT LIABLE FOR CONSEQUENTIAL, INDIRECT OR INCIDENTAL DAMAGES.**



## EXCLUSIONS (CONTINUED)

### The warranty does not cover:

1. The appearance of doors finished by others.
2. Construction involving appliques to one face of the door that creates unbalanced conditions.
3. Doors with cutouts closer than five inches to the door edge or doors with less than 2 inches between adjacent cut-outs such as hardware, lites, louvers, etc.
4. Doors, which have cutout areas exceeding 40 percent of the door area or one half the door height. However, waivers in writing from Navy Island are available on a per job basis. Special full light construction warranted for life of original installation for interior use.
5. Doors which are improperly hung or do not swing freely.
6. Warping of doors less than 1-3/4" thick that are wider than 3 '0" or higher than 7'0".
7. Natural variations in the color, texture, character, or cut of the wood.
8. Normal wear and tear including wear-through of finish.
9. Doors supplied outside the continental US & Canada that are subjected to abnormal heat or humidity will not be warranted against telegraphing or warping.
10. The appearance of high gloss plastic faced or wood faced doors.
11. Incompatibility of hardware with a particular door construction. This includes mortises such as vertical rod devices, unless special reinforced construction is ordered.
12. Construction involving different species, face materials, or veneer grain configurations on opposite sides of door. This includes doors with different plastic colors or patterns on each face. This may create an unbalanced condition not warranted against warping, cracking, delaminating, etc.
13. Doors that are not stored as outlined in the Handling, Finishing and Installation Instructions.
14. Doors that are stored longer than six months.
15. Door accessories, supplied by Navy Island for longer than one year.
16. Doors that have any form of face grooving that penetrates the crossbanding in excess of limitations set by Navy Island.
17. Doors altered by others for size by re-railing or re-stiling or re-facing.
18. Applied lumber mouldings in excess of 3" in width or which cover over 25% of a door face.
19. Doors over 7' 6" in height hung with three or fewer hinges or pivot hardware. Doors less than 7'6" with two hinges or pivot hardware. This exclusion may be waived on SCLC core doors.
20. Doors over 4'0" in width and/or 12'0" in height.

## CLAIM PROCEDURE AND GENERAL EXPECTATIONS

Claims must be processed through the supplier from whom the door was acquired, unless the door was purchased directly from Navy Island. Navy Island cannot inspect or control the handling or exposure of doors or frames after shipment; therefore, the Purchaser must inspect them when received. The Purchaser, upon discovery of a defect in the product, must notify Navy Island in writing, of the defect within three (3) day of discovery of the defect.

If any Navy Island door does not comply with the warranty within the warranty period, Navy Island will, at it's option, resolve warranty issues by (1) repairing the door at no charge; (2) replacing any door as it was originally manufactured; or (3) refunding the purchase price of the door.

If any door covered under warranty becomes defective after installation, Navy Island will not be obligated to pay for any expenses related to removal or exchanging of door under any circumstances.

NOTE: Action on any claim for warp or telegraphing defect may be deferred at the option of the manufacturer for a period not to exceed 12 months, to permit conditioning of the doors to temperature and humidity conditions.

## OTHER CONDITIONS ON WARRANTY

It shall not be Navy Island's policy to inspect finished installations for the sole purpose of certifying that the installation is within warranty. This warranty applies to the original owner, and cannot be transferred. This warranty is expressly made in lieu of any and all other warranties expressed or implied, including the warranties of merchantability and fitness for a particular purpose. This warranty will not cover exclusions, is subject to tolerances, and requires strict compliance with the storage, handling, job finishing and installation instructions. In no event shall Navy Island be liable for incidental or consequential damage, or any amount that exceeds the original selling price of the doors. The purchaser should read the full warranty, which includes handling/storage instructions, tolerances, and exclusions.